

Quality Policy Statement

Alun Griffiths (Contractors) Limited is a civil engineering company based in Abergavenny, South Wales, carrying out contracts for organisations such as the Highways Agency, the Environment Agency, Network Rail and other public and private clients across Wales, the West Midlands and West of England.

The management and all who work at Alun Griffiths (Contractors) Ltd are committed to providing the highest possible level of service in satisfying the requirements of our clients.

In order to ensure that we achieve excellence in all our activities we have implemented a formal quality management system, which satisfies the requirements of BS EN ISO 9001: 2015 and Sector Scheme 16:2004.

The company's objectives, which underpin the quality management system, are:

- Our clients' needs shall be fully understood.
- Appropriate resources are provided in terms of facilities and relevant skills to fulfil clients' needs.
- The company is committed to a process of continual quality improvement, and sets quality improvement objectives which are reassessed regularly.
- Progress towards the quality objectives is monitored.

The quality policy and objectives adopted by management have been made known to all employees.

This will be the foundation on which we will build continuing improvements in our performance and in the effectiveness of the quality management system.

The quality policy and management system are reviewed and updated regularly to take account of changing circumstances and client requirements.



Signed: **Anthony Morgan**
Managing Director

Date: **4th January 2019**